



September 29, 2005

Mr. Charles Fox  
Global CBT  
2655 Ulmerton Road, Bldg., 226  
Clearwater, FL 33762

Dear Mr. Fox,

I want to take this time to thank those of you who participated in Enterprise Florida's Customer Satisfaction Survey of 2005. Satisfactory ratings on this annual survey are a critical requirement to our receiving state funding each year. I am pleased to report that your input helped EF's international trade programs and services achieve an overall satisfaction rating of 96%...

On behalf of our international team at Enterprise Florida, I want to thank you again for your valuable input. We look forward to working with you now and in the future.

Sincerely,

A handwritten signature in black ink that reads 'Darrell Kelley'.

Darrell Kelley  
President & CEO

Governor Jeb Bush, Chairman • Susan Story, Vice Chair • Darrell Kelley, President & CEO

390 North Orange Avenue, Suite 1300 • Orlando, Florida 32801 •

